GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:650
ANSWERED ON:26.02.2016
Online Appointment Facility in AIIMS
Chandumajra Shri Prem Singh;Gaikwad Dr. Sunil Baliram;Gupta Shri Sudheer;Jayavardhan Dr. Jayakumar;Kirtikar Shri Gajanan Chandrakant;Mahato Shri Bidyut Baran;S.R. Shri Vijay Kumar;Selvam Shri V. Panneer;Singh Shri Kunwar Haribansh

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government has introduced online appointment facility for patients in the All India Institute of Medical Sciences (AIIMS) for Out Patient Department (OPD);

(b) if so, the details and present status thereof along with its procedure and the number of patients availed the above mentioned facility since inception;

(c) whether the Government proposes to increase the ambit of the said facility to cover more patients across the country;

(d) if so, the details thereof and steps taken in this regard along with the time by which the said facility is likely to be introduced in all AIIMS like Institutes; and

(e) the details of the waiting period for various surgeries in AIIMS and like institutions along with the steps taken/ being taken by the Government to reduce the waiting period, department-wise?

Answer

ANSWER
THE MINISTER OF HEALTH AND FAMILY WELFARE
(SHRI JAGAT PRAKASH NADDA)
(a) & (b): Yes. Online Registration System has been launched in All India Institute of Medical Sciences (AIIMS), New Delhi on 04th July, 2015. The Online Registration System has linked all Departments of AIIMS, New Delhi on the Aadhar enabled software platform. The software can be utilised online or through a web-kiosk or through a call centre. As on 22/02/2016, 1.49 lac patients have benefitted by this facility.

(c) & (d): Yes. Online appointment facility has already been started in AIIMS, Bhubaneshwar, Raipur and Jodhpur. In AIIMS, Patna, online appointment facility has been started on trial basis.

(e): In some of the clinical departments for elective or non-emergency procedures there is a waiting time of upto 3-6 months. To reduce the waiting time, the Government has taken a number of steps i.e. recruitment of more faculties/Para medical/Nursing Staff, additional operation theatres/IPD wards and augmentation of patient care facilities.